

SCHEDULE 2

Weekly & Superdraw Lottery Terms and Conditions

1. These Terms and Conditions are the rules of the Charity Lottery (herein known as the “Charity”) Lottery. By joining and playing the lottery, the entrant is bound by these rules. You may not accept all or any part of these rules, and your participation in the lottery will be cancelled if you reject any or part of the following.
2. The Society runs a lottery on behalf of the Charity with the sole beneficiary after prizes and expenses being the Charity. The lottery is licensed and regulated by the Gambling Commission under the Gambling Act 2005 in accordance with the Gambling Act 2005 www.gamblingcommission.gov.uk Non Remote Licence No. 005167-N-304999-018
Ancillary Remote Licence No. 005167-A-313769-007
3. The Charity wishes to conduct its lottery in a fair and socially responsible way, and to endorse responsible gambling. We will review the terms and conditions six monthly as well as updating them as required by law from time to time.
4. The responsible persons are Darren Luff, Andy Holland & Jon De Keyser who may be contacted at the address at the end of this document. The responsible person is not eligible to play the Charity Lottery.
5. Thames Valley Air Ambulance employees are not permitted to play any one-off raffles organised by TVAA but are permitted to join the weekly TVAA Lottery.
6. Each Chance in the weekly lottery cost £1. Each chance in the Superdraw costs 66p and only all participants who have paid the subscription before the commencement of the draws will be eligible and have equal chance to win a prize.
7. All lottery entry sales are final, and no refunds shall be made at any time. All entrants acknowledge that their payment of £1.00 or 66p per ticket to enter the lottery does not guarantee that they will win any prize.
8. Membership will begin upon receipt of a members first Direct debit payment.
9. Members will commence entry into the weekly draws two weeks after their initial Direct Debit is received.
10. To promote responsible gambling, we will only allow any individual to purchase up to 20 chances per week.
11. To enter the draws you must be aged 18 years of age or over. It is an offence for anyone under the age of 18 years to participate in a lottery. The Charity will, where appropriate, carry out checks to verify this requirement if necessary, including seeking confirmation from relevant agencies that can provide such information.

12. Should a prize winner be found to be under the age of 18 we will refund their money and withhold the prize, additionally the charity reserves the right to reclaim any prizes issued in error.
13. The weekly prizes are cash, although additional prizes could be offered from time to time, including a rollover. The weekly prize fund will be 30% of total proceeds up to a maximum of £1500 per draw.
14. The Superdraw prize fund will be 30% of total proceeds up to a maximum of £3000 per draw.
15. Only members who have subscribed in advance to both the weekly and Superdraws by a single monthly £5 Direct Debit will qualify for the Superdraw
16. Upon receipt of the regular monthly Direct Debit, members will automatically purchase one ticket in the Superdraw, per weekly chance, for that calendar year, subject to available funds.
17. Direct Debits received after the cut-off date will purchase one ticket per weekly chance in the Superdraw for the following year.
18. Existing weekly only subscription members may increase their direct debit to include the Superdraw by contacting the lottery office on 01494 578197 or by email on info@tvairambulance.org.uk
19. Existing standing order players may convert to direct debit and increase their weekly only subscription to include the Superdraw by contacting the lottery office on 01494 578197 or by email on info@tvairambulance.org.uk
20. Entry is open to all residents of the UK (including the Charity's volunteers) but excludes: The Charity trustees or directors; or the Charity employees or third parties each directly involved in the administration or management of the Lottery, or with the ability to influence the Lottery results.
21. New members will be sent a welcome letter advising them of their randomly selected draw number(s) and a personal membership number. This communication will also include if relevant details of the Direct Debit guarantee and any other relevant information to be able to satisfy legislation.
22. The draws take place at TVAA Lottery Office, Cumulus House, Shortcut Way, New Milton, Hampshire BH25 6ED every Friday and the Superdraw on the last Thursday in March utilising a Random Number Generator that has been tested and approved by an independent, Gambling Commission approved, third party test house. The results of the draw are final.
23. The winning numbers will be published on the charity website www.tvairambulance.org.uk/support-us/lottery/ no later than 5 working days after the draw has taken place. To request a list of winners please contact the responsible person named at the end of this document or the lottery office on 01494 578197
24. Winners will receive their prizes by cheque or bank transfer no later than ten working days after the draw has taken place, addressed to the details of the player held by charity on the day of the draw. Winners do not have to make a claim and all prizes will be paid automatically. All winners will be notified by post.

25. By accepting the prize, the winner agrees to take part in promotional activity and Thames Valley Air Ambulance reserves the right to use the name and address of the winner, their photograph and audio and/or visual recordings of them in any publicity unless prior notification has been received.
26. Any uncashed or unclaimed prizes will be deemed as a donation to the Charity after the period of six months.
27. Payments can be made by direct debit or advance cheque We do not accept cash as payment for lottery tickets. If we receive any cash by mistake, we must:
- Inform the customer that we do not accept cash
 - Return the cash to the customer by special delivery
 - Record the date received and date returned.
28. The Charity reserves the right to postpone any lottery draw for a period of no longer than 14 days; in the event of an emergency. Details of any postponement will appear on the charity website www.tvairambulance.org.uk/support-us/lottery/
29. All participants who join the draw are responsible for providing the charity with an up to date and correct email address and contact details. The charity will not be liable for any loss incurred by the entrant caused by the failure of the entrant to inform the charity of any changes or errors to their details.
30. Thames Valley Air Ambulance shall not be liable to the member for any loss or damage suffered or arising from:
- Any delays or failures in the postal service or other delivery methods used by Thames Valley Air Ambulance or the member from time to time.
 - Any delays or failures in any software or other systems used by Thames Valley Air Ambulance for the administration of the lottery.
 - Any delays or failures in the Banking system used by Thames Valley Air Ambulance or the member.
 - Any refusal by Thames Valley Air Ambulance to accept registration of an individual as a member.
 - Any failure to enter a chance into the draw.
 - Any event beyond the reasonable control of Thames Valley Air Ambulance.
31. Membership may be cancelled at any time. Following cancellation of your lottery membership, you may request a refund of the left over pennies remaining on your account by contacting our lottery hotline on 01494 578197 or sending a written request to our lottery office. After a period of 6 weeks any remaining monies left on a player's account will be deemed as a donation to the Charity. Membership may be cancelled at any time, although those received after 12:00 hours on a Thursday may not be actioned until after the weekly draw. To cancel please contact the lottery office on 01494 578197 or email us on info@tvairambulance.org.uk If members cancel, any refund of advanced payments will be at the discretion of the responsible person. Refunds will be made within 10 working days of the request being accepted.
32. If we are notified that a participant in the lottery is deceased, the charity will use all reasonable efforts to contact the personal representatives or executors of the entrant to establish their wishes in relation to any unclaimed prizes. If the charity is not able to contact the personal representatives or executors

of the entrant, it will hold the funds for six months from the date we became aware the entrant was deceased. After this time, the funds will be deemed a donation to the charity.

The personal representatives or executors may contact the charity to claim the funds at any time during the six month period and, as long as they can provide any information the charity reasonably requires, the charity will then refund the funds. No interest will be payable in respect of monies refunded.

33. All monies received as advanced payments will be held in a ring fenced bank account prior to each lottery draw being made and will not be applied to any other use than that of funding entries into the draw prior to the draw. In the event of the society becoming insolvent no guarantee is implied or given that refunds will be made. Further information can be found at <https://www.gamblingcommission.gov.uk/public-and-players/guide/page/what-it-means-if-your-money-is-not-protected>
34. Thames Valley Air Ambulance is committed to protecting members' privacy. Data that is collected from the member is used lawfully and in accordance with the Data Protection Act 2018 and GDPR. Thames Valley Air Ambulance's Privacy Policy can be found here <https://www.tvairambulance.org.uk/privacy-policy/>
35. An individual has the right to access the information we hold about them. To obtain this information or if you have any questions regarding how we use your personal data, please contact DPO@tvairambulance.org.uk.
36. The Charity's Complaints and Disputes Procedure forms part of the Charity Lottery Policy and Procedures document, which is available via the Charity website www.tvairambulance.org.uk/support-us/lottery/ and which will be made available to customers upon request by calling our Lottery Office on 01494 578197 or by writing to the responsible person at the address below.
37. In the event of any dispute regarding the rules, the decision of Thames Valley Air Ambulance shall be final, and no further correspondence or discussion shall be entered into.
38. We reserve the right not to accept an application, or to cancel an existing subscription without giving reason and at our absolute discretion.
39. Thames Valley Air Ambulance reserves the right to disqualify any entrant if it has reasonable grounds to believe the entrant has breached any of these rules.
40. Members wishing to self-exclude can do so by contacting the Lottery Office but will not be able to re-join the lottery for a period of 6 months from the date of self-exclusion. Further details and a self-exclusion request form can be found on the charity website www.tvairambulance.org.uk, by calling 01494 578197 or via email at info@tvairambulance.org.uk
41. The Charity would like you to gamble responsibly. The Charity's Responsible Gambling Guide is included in its Lottery Policy and Procedures online at www.tvairambulance.org.uk.
42. If you feel you have a problem with gambling, visit www.begambleaware.org or call the National Gambling Helpline on 0808 8020 133.

43. The Charity reserves the right to make changes to these rules and will publish any changes 28 days in advance on the charity website, as required by law.
44. The Laws of England and Wales shall govern the interpretation and/or enforcement of these Terms and Conditions and Thames Valley Air Ambulance, and all entrants hereby submit to the exclusive jurisdiction of the English courts.
45. In 2022 we expect to raise over £4m from ticket sales in our lottery, with 3% spent on prizes, 28% spent on expenses and a fantastic 69% being used to fund the work of the Charity.
46. The exact likelihood of winning a prize in the lottery is dependent on the eventual number of participants and will therefore change each draw.
- We estimate the chance of a single ticket winning any prize in the weekly draw is roughly 1:6400
- We estimate the chance of a single ticket winning any prize in the Superdraw is roughly 1:2100
47. All profits from the Charity Lottery are used to fund the charity's work.
48. Nothing within these terms and conditions shall create or should be construed as creating any form of contract between any entrant and Thames Valley Air Ambulance.
49. Neither Thames Valley Air Ambulance nor our External Lottery Management company shall be liable to you in contract, tort, and negligence or otherwise for any indirect or consequential loss suffered by you in relation to your participation in the Lottery (including loss of the opportunity to enter the Lottery and / or the chance of winning a prize).
50. A copy of these rules may be obtained by sending a stamped addressed envelope to Thames Valley Air Ambulance, Stokenchurch House, Stokenchurch, Buckinghamshire, HP14 3SX.

Responsible Persons & Promoter:

Darren Luff
Andy Holland
Jon de Keyser

Registered address:

Thames Valley Air Ambulance,
Stokenchurch House,
Stokenchurch,
Buckinghamshire,
HP14 3SX.
Telephone 01494 578197

Registered Charity No. 1084910
Gambling Commission Non Remote Licence No. 005167-N-304999-018
Gambling Commission Ancillary Remote Licence No. 005167-A-313769-007

